# **Customer Support Note**



## Configuring Windows XP Service Pack 3 for Health Checks

The following commands are used to enable Windows XP SP 3 for health checks. The commands should be run from a command prompt with **elevated privileges**. Furthermore, please ensure that the "Network Access Protection Agent" service (Control Panel > Services) is running, and set to start automatically.

#### 1. Enable EAP enforcement client on XP for wired connections

• Open a command prompt and type the following:

c:\> netsh nap client set enforcement ID = 79623 ADMIN = "ENABLE"

#### 2. Enable EAP enforcement client on XP for wireless connections

• Open a command prompt and type the following:

c:\> netsh nap client set enforcement ID = 79620 ADMIN = "ENABLE"

#### 3. Verify EAP enforcement by using the following

- From the command line prompt:
- c: <> netsh nap client show configuration

#### 4. Lastly, restart the Network Access Protection Agent service mentioned above

### For Customer Support Assistance

support@avendasys.com or 408 748 0902 x300

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